



Glenfall Community Primary School

Early Help Offer

This policy should be read in conjunction with:

- Safeguarding and Child Protection Policy
- Behaviour Policy
- Anti-Bullying and Anti-Hate Policy
- Equality and Accessibility Policy
- Pupil Premium Strategy
- First Aid Policy
- SEND Policy
- Online Safety Policy
- Attendance Policy
- KCSiE 2026

Policy review:

Staff reviewer	School Staff
Governor reviewer	Full Governing Body
Policy approval	Full Governing Body
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0-1	2/3/23	Revised policy changed to new format Procedure updated in line with DfE guidance
0.2	July 2026	Changed to a new format

Our Early Help Approach

Everyone needs help at some point in their lives. At Glenfall Primary School, we believe that providing support at the earliest opportunity can make a significant difference to children's wellbeing, learning and development.

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Glenfall Community Primary School

Early Help Offer

1. Introduction

At Glenfall Community Primary School, we believe that all children should have the opportunity to achieve their full potential and that difficulties should be identified and addressed as early as possible.

Early Help is support provided to children, young people and families as soon as problems emerge. Effective Early Help improves outcomes for children, strengthens family resilience and prevents concerns from escalating.

Our Early Help Offer outlines the support available within school and through external agencies to ensure that children and families receive the right help at the right time.

2. Aims

The aims of this Early Help Offer are to:

- Promote the welfare, safety and wellbeing of all pupils.
- Identify emerging concerns at the earliest opportunity.
- Provide support before difficulties become more serious.
- Work in partnership with parents and carers.
- Ensure children and families can access appropriate services.
- Support positive outcomes for children and families.

3. Principles

At Glenfall Community Primary School we:

- Place children at the centre of all decision-making.
- Work collaboratively with parents and carers.
- Listen to the views of children and families.
- Recognise that all families may need support at different times.
- Promote resilience, wellbeing and inclusion.
- Work with external agencies where additional support is required.

4. What is Early Help?

Early Help is support for children and families when problems first emerge.

Support may be required where a child:

- Is experiencing emotional or mental health difficulties.
- Has attendance concerns.
- Is experiencing friendship or behavioural difficulties.
- Has special educational needs or disabilities.
- Is affected by domestic abuse.
- Is a young carer.
- Is at risk of exploitation.
- Requires additional family support.
- Is vulnerable to poor outcomes.

Early Help may consist of:

- Advice and guidance.

- Pastoral support.
- School-based interventions.
- Signposting to external services.
- Multi-agency support.
- An Early Help Assessment where appropriate.

5. School Early Help Team

Designated Safeguarding Lead (DSL)

Anthony Mitchell – Headteacher

Deputy Designated Safeguarding Lead

Amanda Newdeck – Deputy Headteacher

SENCo / Deputy DSL

Nicola Grisman

Safeguarding Governor

Simon Tanner-Tremaine

6. Universal Support Available at Glenfall

All pupils have access to:

High Quality Teaching

- Inclusive classroom practice.
- Quality-first teaching.
- Curriculum support.

Pastoral Support

- Class teacher support.
- Wellbeing check-ins.
- Emotional support.
- Nurture approaches.

PSHE and RSHE Curriculum

Children are taught about:

- Healthy relationships.
- Mental health and wellbeing.
- Online safety.
- Anti-bullying.
- Personal safety.
- Diversity and inclusion.
- Physical health.

Attendance Support

- Early identification of attendance concerns.
- Meetings with families.
- Individual attendance plans where required.

Transition Support

- Nursery to Reception transition.
- Year group transition.
- Year 6 to secondary school transition.

7. Additional School Support

Where children require further support, school may provide:

- Small group interventions.
- Emotional literacy support.
- Social skills groups.
- Bereavement support.
- Behaviour support plans.
- Individual pastoral support.
- SEND support.
- Mental health support through the Mental Health Support Team (MHST).

8. Working with Families

We recognise that parents and carers are the most important people in a child's life.

We aim to:

- Build positive relationships.
- Communicate openly and honestly.
- Involve families in decision-making.
- Work collaboratively to identify solutions.
- Offer support without judgement.

Parents are encouraged to contact school as soon as concerns arise.

9. External Support Services

School may work with a range of external agencies, including:

Gloucestershire Family Information Service (FIS)

Provides information and advice about:

- Childcare
- Parenting support
- Family services
- Financial support

Early Help and Targeted Support

Provides:

- Family support
- Parenting advice
- Multi-agency support
- Early intervention services

Mental Health Support Team (MHST)

Provides:

- Early intervention for mental health needs
- Group and individual support
- Advice for staff and families

School Nursing Service

Provides support with:

- Health concerns
- Emotional wellbeing
- Healthy lifestyles

Children's Social Care

Where safeguarding concerns meet statutory thresholds.

10. Operation Encompass

Glenfall Community Primary School participates in Operation Encompass.

This ensures that school receives timely information from the police when a child has been affected by domestic abuse, enabling appropriate support to be provided.

11. Safeguarding and Early Help

Any child may benefit from Early Help.

Staff are particularly alert to children who:

- Have SEND.
- Are young carers.
- Experience poor attendance.
- Are at risk of exploitation.
- Experience domestic abuse.
- Have mental health needs.
- Have family members in prison.
- Are vulnerable to radicalisation.
- Are at risk of abuse or neglect.

12. Making Referrals

Where additional support is required, school may:

- Complete an Early Help Assessment.
- Request support from Early Help services.
- Seek advice from the Multi-Agency Safeguarding Hub (MASH).
- Refer to Children's Social Care where safeguarding concerns exist.

Consent will normally be sought from parents unless doing so would place a child at increased risk of harm.

13. Contact Information

School Contact

Glenfall Community Primary School

Telephone: 01242 234055

Emergency and Specialist Support

- **Children's Social Care Front Door:** 01452 426565
- **Out of Hours Emergency Duty Team:** 01452 614194
- **Police Emergency:** 999
- **NSPCC Helpline:** 0808 800 5000

14. Monitoring and Review

This Early Help Offer will be reviewed annually by the Governing Body to ensure it reflects current legislation, guidance and local procedures.

Early Help Support Websites and Resources (Gloucestershire)

The following websites provide support, advice, guidance and referral pathways for children, families and professionals seeking Early Help services.

Service	Description	Website
Gloucestershire Early Help and Targeted Support	Information about Early Help services, family support,	<u>Gloucestershire Early Help and Targeted Support</u>

Service	Description	Website
	and targeted interventions.	
Gloucestershire Family Hubs	Support for families from pregnancy through to young adulthood, including parenting support, activities and advice.	https://familyhubs.gloucestershire.gov.uk/
Gloucestershire Family Information Service (FIS)	Advice on childcare, parenting, SEND support, family activities and local services.	https://www.gloucestershire.gov.uk/health-and-social-care/children-young-people-and-families/family-information-service-fis/
Gloucestershire Safeguarding Children Partnership (GSCP)	Guidance for professionals and families, including safeguarding and referral information.	https://www.gloucestershire.gov.uk/gscp/
Gloucestershire Front Door Service (MASH)	Central point for concerns about a child's wellbeing or safety and access to Early Help pathways.	https://www.gloucestershire.gov.uk/gscp/professional-resources/gloucestershire-front-door-services-mash/

Service	Description	Website
Families First Partnership	Information about family support and early intervention services across Gloucestershire .	https://www.gov.uk/government/publications/families-first-partnership-programme
Gloucestershire Early Years Service	Support for young children, families, childcare providers and early years practitioners.	https://www.gloucestershire.gov.uk/early-years-service/
Young Minds	National mental health support and advice for young people, parents and professionals.	https://www.ghc.nhs.uk/our-teams-and-services/children-and-young-people/camhs/young-minds-matter/
NSPCC	Advice and support for children, families and professionals around safeguarding and wellbeing.	https://www.nspcc.org.uk/
Barnardo's	Family support, parenting advice and services for vulnerable	https://www.barnardos.org.uk/

Service	Description	Website
	children and young people.	
Let's Talk Well (formerly TIC+)	Mental health and emotional wellbeing support for children, young people and families in Gloucestershire .	https://www.letstalkwell.org.uk/
Winston's Wish	Bereavement support for children, young people and families.	<u>Winston's Wish</u>
Aspire Foundation Family Support	Early Help support, parenting advice and family support services.	<u>https://www.aspirefoundation.org.uk/Family-Support/</u>